



Rebecca - 1st Line Support Technician

The fashion business wasn't Rebecca's style. Now instead she works with the latest technology.

Rebecca is glad to have found a rewarding role in network communications. It was quite a shift but she now feels she has a real career path and good prospects.

She originally applied for the job because she remembered enjoying IT at school. After a few years working in resource planning, her technical knowledge and conscientious approach to each client caught the attention of the network manager. "He encouraged me to apply for my current role".

She now has responsibility for checking circuits and getting systems back up again after they've gone down. She's impressed with the technology. "Some of the new systems can even fix faults before the customers know".

Rebecca's clients include large retail outlets such as JD Sports and Matalan, so it probably helps that she has some knowledge of that sector. "We have quite a range of customers and I like how we get to experience different things every day".

2007
Finished sixth form with 4 AS Levels and 3 A Levels in Graphic Design, Psychology and English literature

2010
Manchester Metropolitan University - Completed a degree in International Fashion Marketing

2011
Worked in retail at Debenhams

2011
Resource Planning role at Maintel

2015
1st Line Support Technician, Maintel

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